Customer F- Customer F would like deposit credits on 3 accounts. See letter from customer F.

Credits were applied to 2 accounts for payments that were not credited from a previous employee. Customer F has been informed that we are still working on the ordinance regarding deposits.

Customer G- Customer G was given 6 months of credit on their account in January. They do not think that their 2 water and sewer connections are actually connected and feel they have been overcharged for these connections since February of 2004. See letter from customer G.

Customer H-Customer H would like to address the water rates and the notion of meter reading being accurate vs. last year’s readings.